



About CompuPacific International

CompuPacific International(CPI) is a premier provider of business process outsourcing (BPO) solutions in China. The **U.S.-based** company has served corporate and government clients in the United States, Canada and Australia since 1998 with customer-focused partnerships that bring efficiency, savings and a competitive edge.

We have comprehensive vertical industry experience and offer a wide array of custom services tailored to diverse industries. Our support extends up through the **full range of business services** – from mailroom to sales support to document management to processing transactions, for example.

CPI founders and other key executives are American-educated information technology professionals with extensive business experience and cultural background in China, where they were born. They are familiar with U.S. business methods, as well as with China's technology industry, workforce and government regulations.

This **unique position** lets company leaders at the headquarters near Detroit Ann Arbor, Michigan, and multiple facilities including a 1000-employee production center in Xi'an, China, apply knowledge of two countries and two systems to create **21st century global business solutions**.

These Our bilingual specialists are ideally prepared to help American companies benefit from China's well-trained labor supply, reliable Internet network and attractively priced BPO services.

Industries Served

CPI has become one of the largest Business Process Outsourcing centers in China, with

extensive knowledge of these industries:

- **Insurance:** Premium collection , account maintenance, marketing services.
- **Health care:** Medical and dental claims verification and processing, EOB processing for hospitals provider groups.
- **Financial:** Loan and creditcard Applications, mortgage check verification, AR/AP processing.
- **Legal:** Document preparation, scanning, indexing, coding and online access “vault.”
- **Consumer products, services:** Utilities, transportation and logistics, pharmaceuticals.
- **Real property:** Backfile conversions, title plant development and maintenance, property reports, redaction, on-line search.

Client Benefits

Our experienced employees, industry knowledge and partnership approach assure that customers receive:

- Superior quality and error reduction (accuracy rate of 99.9% or higher)
- ISO 27001 and HIPAA based security for data
- Cost savings
- Elimination of costly delays
- Freedom to focus on core issues

Business Process Solutions

Rapid-turnaround services also include:

- Document conversion
- Internet repository (archive)
- Billing and payment services
- Catalogs and other print services
- Insurance claims adjudication
- Market research

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